

## Integrated Component's Terms and Conditions of Sale

Rev. 01/2018

- 1) Integrated Components practices FOB Origin on all orders, unless specifically stated on the RFQ and customer PO. Customer is responsible for pickup and delivery, unless other terms are negotiated before acceptance of the customer PO.
- 2) Integrated Components requires at least 1 setup part for all customer owned material. If no setup part is provided, Integrated Components cannot be held liable for the cost of material lost in 1EA scrap part used for setup.
- 3) Integrated Components' liability for customer owned material is 3X the cost of our services or the cost of the part, whichever is lesser.
- 4) If customer returns parts to Integrated and it is determined not to be an error of Integrated, customer is liable for a restocking/reassessment fee of 50% of the invoice total or \$250.00, whichever is more.
- 5) Integrated will keep records at a length as determined by the customer. If not record retention length is specified, Integrated will keep records for 10 years.
- 6) Integrated will use end-user or customer approved sources if that requirement is identified on the RFQ and PO.
- 7) Quotes are valid for 180 days from the date on the quotation, unless otherwise specified on the quote.
- 8) Quote notes provided to the customer are valid unless other terms are agreed on before acceptance of the customer PO.